



SERVICE ORDER

PREPARED BY : MS. VALENTINA T.
TECHNICIAN : MR. SATILIO LIBUI
: MR. VERTI MEDAN

OFFICE/CUSTOMER COPY
W.O : LTA/WO/24/00022
W.O DATE : 17-04-2024

JOB DESCRIPTION	ASSIGN TO
IRT-RENEWAL 14-12-2022 TO 13-12-2024	NAME : MR. LEO TAN COMPANY NAME : LTA SERVICES SDN. BHD. CONTACT CO : 013-8089273

BUILDING INFO	
ID	: 14234
COMPANY NAME	: N. B. MOTORS SDN. BHD.
BUILDING NAME	: WISMA N.B. GROUP.
ADDRESS	: LOT 11722, BLOCK 16, KCLD, JALAN SHERIP MASAHOR, 93350 KUCHING, SARAWAK.
CONTACT NO	: i) 012-8870223 - JOHNNIE NGU HENG EE. ii) 011-25033559 - SIGIT PRAWOTO.
MFAP TYPE	: ANALOG
MFAP BRAND	:
INSTALLATION DATE	: 14-12-2017

SPKA PANEL			
SERIAL NUMBER	220.9.14	SIM NUMBER	8960011701434084841
TELCO	MAXIS		
NETWORK STATUS	---%	MCB CONDITION	GOOD
GATEWAY CONDITION	FAULTY	BATTERY TEST	GOOD
PANEL CONDITION	GOOD	AC RELAY CONDITION	GOOD
MFAP CONDITION	GOOD	MFAP CONDITION REMARK	
TERMINATION CONTACT	BELL		

ALARM TESTING			
MFAP TRIGGER ALARM	BYPASS	REMARK	
SMS RECEIVE	YES	REMARK	
RECEIVE CALL FROM IMC	YES	REMARK	
COMMENT:	GATEWAY ROSAK. SISTEM TIDAK BERFUNGSI DAN PIC TIADA MENERIMA SMS DAN PANGGILAN DARI SPKA. KLIEN DICADANG UNTUK TUKAR KE GATEWAY 4G YANG BARU.		

PERSON IN CHARGE CHANGE			
FULL NAME :		FULL NAME :	
MOBILE NUMBER :		MOBILE NUMBER :	
EMAIL :		EMAIL :	
POSITION :		POSITION :	

LTA SERVICES SDN BHD

SUBSCRIBER

DATE : 22-04-2024
NAME : VERTI MEDAN
POSITION : TECHNICIAN



DATE : 22-04-2024
NAME : VONG JIA CHEK
POSITION : GM

Other Comments or Special Instruction
1. Completion of work within 7 days after work order is issued. 2. After completing the work, please send the claim within 30 days