



SERVICE ORDER

PREPARED BY : MS. VALENTINA T.
TECHNICIAN : MR. SATILIO LIBUI
: MR. VERTI MEDAN

OFFICE/CUSTOMER COPY
W.O : LTA/WO/TRB/24/00003
W.O DATE : 17-04-2024

JOB DESCRIPTION	ASSIGN TO
TROUBLESHOOT	NAME : MR. LEO TAN COMPANY NAME : LTA SERVICES SDN. BHD. CONTACT CO : 013-8089273

BUILDING INFO	
ID	: 14614
COMPANY NAME	: KUCHING SENTRAL JOINT MANAGEMENT BODY.
BUILDING NAME	: KUCHING SENTRAL.
ADDRESS	: LOT NO 249, 1ST FLOOR KUCHING SENTRAL, 6TH MILES JALAN PENRISSEN, 93250 KUCHING, SARAWAK.
CONTACT NO	: i) 010-9830557 - HELEN TAY. ii) 010-9839557 - JULIUS.
MFAP TYPE	: ADDRESSABLE
MFAP BRAND	:
INSTALLATION DATE	: 08-08-2017

SPKA PANEL			
SERIAL NUMBER	210.1.115	SIM NUMBER	896001220694624060
TELCO	MAXIS		
NETWORK STATUS	---%	MCB CONDITION	GOOD
GATEWAY CONDITION	FAULTY	BATTERY TEST	GOOD
PANEL CONDITION	GOOD	AC RELAY CONDITION	GOOD
MFAP CONDITION	GOOD	MFAP CONDITION REMARK	
TERMINATION CONTACT	DRY CONTACT		

ALARM TESTING			
MFAP TRIGGER ALARM	BYPASS	REMARK	
SMS RECEIVE	YES	REMARK	
RECEIVE CALL FROM IMC	YES	REMARK	
COMMENT:	GATEWAY ROSAK. SISTEM SPKA TIDAK BERFUNGSI. PIC TIDAK MENERIMA SMS DAN PANGGILAN DARI SPKA KETIKA ALARM TESTING.		

PERSON IN CHARGE CHANGE			
FULL NAME :		FULL NAME :	
MOBILE NUMBER :		MOBILE NUMBER :	
EMAIL :		EMAIL :	
POSITION :		POSITION :	

LTA SERVICES SDN BHD

SUBSCRIBER

DATE : 19-04-2024
NAME : VERTI MEDAN
POSITION : TECHNICIAN



DATE : 19-04-2024
NAME : HANIF
POSITION : TECHNICIAN

Other Comments or Special Instruction
1. Completion of work within 7 days after work order is issued. 2. After completing the work, please send the claim within 30 days